

CONCERNS IN BEHAVIOR ANALYSIS

Ethical Action Guide

This guide outlines key concerns, reporting steps, and the right contacts to ensure consumer protection and professional integrity.

WHERE TO START

Behavior analysts follow ethical standards to protect consumers, and there are steps you can take if you suspect unethical behavior.

IDENTIFY UNETHICAL BEHAVIOR



Understand professional standards and document evidence

DISCUSS DIRECTLY WITH BEHAVIOR ANALYST



Try to resolve issues directly or talk to the supervisor or organization

ESCALATE CONCERN



If still unresolved or serious in nature, file a formal complaint

CREDENTIALING CONCERNS

Practicing with expired credential, misrepresentation of credentials, unlicensed practice, etc

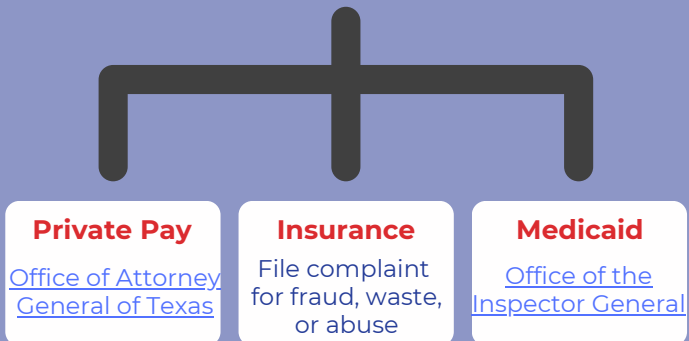
BCBA/RBT
Behavior Analyst Certification Board

LBA
Texas Department of Licensing and Regulation

QBA/ABAT
Qualified Applied Behavior Analysis Credentialing Board

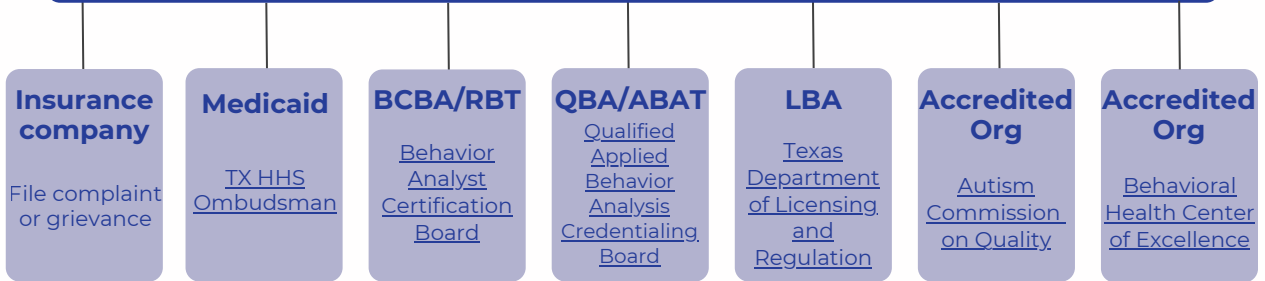
FINANCIAL OR BILLING CONCERNS

Billing for unprovided services, double billing for the same service, misrepresenting treatment for reimbursement, falsifying financial records, overcharging for services, etc.



QUALITY OF CARE OR SERVICE CONCERNS

Poor quality of care, ineffective or harmful treatments, inadequate staff training, providing services beyond scope of competence, etc.



ABUSE, NEGLECT, OR SAFETY CONCERNS

Physical abuse of a client, neglect leading to harm, sexual misconduct, failure to report known abuse, unsafe treatment environments, etc.

Emergencies or life-threatening situations

Call 911 immediately and Department of Family and Protective Services (DFPS) 1-800-252-5400

Non-urgent situations

Call non-emergency line for the local law enforcement agency or contact DFPS [online](#)

PROTECTED HEALTH INFORMATION

Unauthorized release of information, confidentiality breach, improper disposal, etc



DISCRIMINATION CONCERNS

Discrimination such as denying services, dismissing symptoms or concerns, or limiting treatment due to your race, color, national origin, disability, age, sex, or religion

